

Visitor Safety Policy



Visitor Hours at USC Verdugo Hills are 10 a.m. to 7 p.m.

Note: ICU and CCU visitation begin at 10:30 a.m. and Post-Partum observes "nesting hours" from 2-4 p.m.

As of 9/27/22

For the safety of our patients, families and staff, visitors must:



Be in good health with no symptoms of illness and undergo symptom screening when entering the building.



Wear a hospital-issued mask, or a mask with higher level of protection (K95 or N95), at all times when in the building and in the patient room.



Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.



Practice social distancing.



Stay in the patient's room while in the unit.



Visitors are not permitted to eat in the patient's room or lobby because this would require unmasking.

Virtual Visits

Virtual visits via iPads are available and can be requested from the nursing team.

Devices may also be requested by contacting Patient Experience (818) 952-2288 to set up a scheduled virtual visit time with your loved one. Support is available Mon.- Fri., 9 a.m.- 4 p.m.

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All visitors must wear a medical grade mask throughout their visit and be in good health with no symptoms of illness.

Patient Populations	Visitors	Notes
Inpatients (excluding patients with COVID-19)	2	2 visitors can be with the patient at a time, for up to one hour.
COVID-19 positive patients or suspected COVID-19	No Visitors	Virtual visits are encouraged. Patients with a physical, intellectual, developmental disability or cognitive impairment that require a known caregiver or end-of-life are special circumstances where the Nursing Supervisor may approve a one-hour visit.
Labor & Delivery Post-Partum	2	Labor & Delivery - 1 healthy birth partner + 1 support person in Labor & Delivery. Post-Partum - patient and birth partner may have 2 visitors at a time for up to one hour. Note - "Nesting Hours" are 2-4 p.m. - request for no visitation to allow patients to rest.
NICU	2	2 parents.
Gero Psychiatric Unit	1*	1 visitor at a time, no more than 2 per day. Visits must be scheduled in advance with the Social Worker and are at the approval of the treating physician.
Emergency Department	1	1 visitor per patient <u>if space permits</u> . <i>Visitation not permitted for individuals who are COVID-19 positive or who have COVID-19 symptoms. Two parents for individuals 18 years and younger.</i>
Perioperative Services, GI Lab, and Procedures	1	1 visitor per patient <u>if space permits</u> .

Exceptions to visitor requirements for overnight stay

The following exceptions can be made by the Nursing Supervisor to allow exceptions for overnight visitation

- Patients in critical condition when end of life may be imminent.
- Children under 18 years old.
- Support person for a labor and delivery patient.
- Patients with a physical, intellectual, developmental disability or cognitive impairment that require a known caregiver for support.