

Visitor Guidelines

Visitor Guidelines for USC Verdugo Hills Hospital detail practices to maximize the safety of all who enter our hospital.

As of 3/10/22



For the safety of our patients, families and staff, visitors must:



Present proof of vaccination

Visitors must be fully immunized (two weeks post final dose) of one of the following vaccines:

- Pfizer-BioNTech
- Moderna
- Johnson & Johnson/Janssen
- AstraZeneca



Present proof of negative COVID-19 test within 72 hours of each visitation.

Unvaccinated or partially vaccinated visitors are eligible for visits with approved documentation of a negative COVID-19 test collected within 72 hours of each visitation.

Home tests (e.g, Abbot BinaxNOW) cannot be used for clearance to visit.



Be in good health and undergo symptom screening when entering the building.



Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.



Wear a hospital-issued mask at all times when in the building and in the patient room.



Maintain 6 feet of physical distance from others in all areas including the patient's room.



Stay in the patient's room while in the unit.



Visitors are not permitted to eat in the patient's room or lobby because this would require unmasking.

Any visitors who are unwilling or unable to follow these guidelines will be asked to leave the premises.

What are acceptable forms of proof of vaccination?

- Picture, copy, or actual CDC COVID-19 Vaccine card
- Digital record of COVID-19 vaccination
 - California Department of Public Health (CDPH) COVID-19 digital record
 - Healthvana digital record (if vaccinated in LA County)

What are acceptable forms of proof of negative test?

Present a negative SARS-CoV-2 test result (PCR or antigen) collected within 72 hours of each day you visit. The documentation presented should have the date of collection and test result.

- Picture, copy, or actual negative SARS-CoV-2 test result
- Digital record of negative SARS-CoV-2 test result

Per state health department guidance, home tests like the BinaxNOW are not acceptable forms of testing for visitation in healthcare facilities.

Virtual Visits

Virtual visits are encouraged. iPads are available and can be requested from the nurse. Devices may also be requested by contacting Patient Experience to set up a scheduled time with your loved one.

(818) 952-2288
Mon.-Fri., 9 a.m.-4 p.m.

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Visiting hours are from 10 a.m. to 7 p.m. at USC Verdugo Hills Hospital. All visitors must wear a medical grade mask throughout their visit.

Patient Populations	Visitors	Notes
Inpatients (excluding patients with COVID-19)	2	2 visitors can be with the patient at a time, for up to one hour. Proof of vaccination or valid negative Covid-19 test must be presented to security before visit. Covid-19 test must have been collected within 72 hours of visitation.
Inpatients with COVID-19 or suspected COVID-19	No Visitors	Virtual visits are encouraged for patients who are COVID-19 positive or are suspected COVID-19 positive. End-of-life visitation is a special circumstance where the Nursing Supervisor may approve 15-minute visitation.
Labor & Delivery	1 + 1	Labor & Delivery - 1 healthy birth partner + 1 support person in Labor & Delivery.
Post-Partum	2	Post Partum - 2 visitors at a time are allowed, for up to one hour. Proof of vaccination or valid negative Covid-19 test must be presented to security before visit. Covid-19 test must have been collected within 72 hours of visitation.
NICU	2	2 parents.
Gero Psychiatric Unit	No Visitors	Visitation <u>based on physician approval.</u>
Emergency Department	1	1 visitor per patient if space permits. <i>Visitation not permitted for individuals who are COVID-19 positive or who have COVID-19 symptoms</i>
Perioperative Services, GI Lab, and Procedures	1	1 visitor per patient <u>if space permits.</u>

* Exceptions to Visitor Requirements

The following exceptions can be made by the Nursing Supervisor to allow visitation without proof of vaccination or negative test within the past 72 hours.

- Patients in critical condition when end of life may be imminent.
- Children under 18 years old.
- Patients with a physical, intellectual, developmental disability or cognitive impairment that require a known caregiver for support.