

# CORONAVIRUS (COVID-19): VISITOR POLICY

## A MESSAGE FOR OUR PATIENTS WHO VISIT OUR EMERGENCY DEPARTMENT

To protect our patients, visitors and staff from the spread of COVID-19, enhanced visitor restrictions are in place until further notice.

We appreciate your understanding as we continue to make adjustments to our policies and procedures to protect our patients and staff.

## ENHANCED VISITOR RESTRICTIONS FOR EMERGENCY DEPARTMENT

### Single Point of Contact

- Patients and their loved ones must designate a single support person who will be the point of contact for ALL information and conversations with the care team. **It is critical that the care team has this person's contact information.**
- The designated support person will be responsible for sharing information with other family members or loved ones that should have this information, including the person who is the patient's source of transportation to the Emergency Department.

### No visitors are allowed unless the following applies:

- The patient is a minor; under 18 years of age.
- The patient requires a known caregiver due to:
  1. Confusion
  2. Memory loss
  3. Dementia
  4. Aphasia
- The patient is pregnant and is at the hospital for labor and delivery services.
- The patient has a grave danger to loss of life, or limb.

## WHAT TO EXPECT UPON ARRIVING AT THE HOSPITAL



- Everyone who enters the hospital is screened for fever, cough, and shortness of breath.
- Health screening staff will record screened individual's name and health screening results on a log.
- If a visitor has **any** of these symptoms, they will not be allowed to enter.
- If you do not have a face covering when you arrive, you will be provided with a mask.
- Please wear your face covering or mask at all times.
- Visitors who fail to follow hospital policy or directions provided by staff may be requested to leave the hospital.